

How to report doorstep crime

If you feel you or a neighbour are at risk from a rogue trader or distraction burglar call the police and Trading Standards (via the consumer service.) If the person is still at the property or in the area let the authorities know this.

Try to provide as much information as possible,

- How did they contact you?
- When did they arrive?
- Are they planning to return?
- Which organisation did they say they were from?
- Did they offer any ID? Can you describe it?
- Was there a vehicle? Can you provide a description
- Did they gain access to your home?
- Did you hand over any cash?
- Any other information you think is helpful or relevant.

Find out if you live in a No Cold Calling Zone, Neighbourhood Watch area or if there is a Nominated Neighbour Scheme and report the case to them too. This could help to reduce the risk of others being approached by the rogue trader or distraction burglar.

For advice or to report a trader contact Citizens Advice consumer helpline: 03454 04 05 06 Welsh-speaking adviser: 03454 04 05 05.

Call the police 999 if you feel at risk or are concerned for a neighbour.